

Report to the Baruch College General Faculty
Submitted by Arthur Downing
Vice President for Information Services and Dean of the Library
Fall 2017

William and Anita Newman Library

New Digital Collections

- Proquest's Periodicals Archive Online - contains the full backfiles of over 700 journals, digitized from volume 1, issue 1 spanning 1802 to 2005. It has three million articles in 37 different disciplines, from over 30 countries and in more than 25 languages.
- Proquest's Historical Newspaper: *New York Amsterdam News* (1922-1993)
- Business Expert Press - 2016 and 2017 eBook collections
- JSTOR Business Collection IV – The full-text of 75 additional journals dating back to 1907 including, *Journal of Economics*, *Business Economics*, and *Monthly Labor Review*.
- Books @JSTOR – Titles from 139 university presses and other scholarly publishers.

Technology Loan Service - The Library conducted its first formal survey of users of the technology loan service desk from April 23 through May 18, 2017 and received 173 responses. Overall satisfaction with the service is high with 96% of respondents reporting being satisfied or very satisfied. Two-thirds of the respondents reported waiting times of 2 minutes or less, while 92% were served in 5 minutes or less. Based on the responses, the following service improvements are being made this semester: install additional software, enable printing over wifi, add new types of equipment and upgrade existing equipment, reduce waiting time, and expand self-service borrowing. The technology loan service is among the most heavily used services of the Newman Library with over 50,000 loan transactions recorded between February and May 2017.

New Media Artspace – The current exhibition in the Library is “Richard Jochum: The New Playground”, curated by Zhenzhen Qi, Adjunct Assistant Professor in the Department of Fine and Performing Arts. It will run through December 1, 2017. The exhibition highlights selected works by Richard Jochum, a conceptual artist working in a broad variety of media with a strong focus on video, interactive installation, performance, and photography. He is a studio member at the Elizabeth Foundation for the Arts and an associate professor of art and art education at Teachers College, Columbia University.

Institute for Public Administration

The first set of files from the project to digitize the Archives of the Institute for Public Administration is due to become public within weeks. The documents will be accessible through the Digital Culture of Metropolitan New York portal (<http://dcmny.org>), which is administered by the Metropolitan New York Library Council. Using this portal gives the contents a direct “on-ramp” to inclusion in the Digital Public Library of America.

Baruch Computing and Technology Center

Martin E. ('59) and Laurie Kaplan Computing and Technology Center – The renovation of the main student lab on the 6th floor of the Information & Technology Building was completed on schedule and opened to students on August 25th. We expanded the total area of the lab by removing an interior wall on the north side, which extended seating to the windows and provides users with natural light and a view of Manhattan. The new lab has over 400 seats, as well as other new furniture, carpeting and equipment. The seating on the north side of the atrium was designed to support individual work and includes some lounge chairs. There are alcoves around the perimeter of the north side that hold a permanent exhibition of photographs by Joel Meyerowitz, and a display case of objects created by students using the 3-D printers in the Pop-Up Makerspace that adjoins the lab. The south side of the space was designed for collaborative work. There are tables that can accommodate small groups around computers with large displays. There are 6 new group collaboration rooms with 65” monitors linked to audiovisual equipment and videoconferencing capability. Between the two sides of the lab is a room for printing and a bring-your-own-device area that will include a self-service kiosk for borrowing laptops, iPads and chargers. A 30-seat classroom will support training sessions for students. A new help desk, modeled on the Apple Genius Bar, was constructed off the main hallway of the floor to be easily accessible to students, including at times when the lab is not open. The renovation provided the opportunity to redesign the facility with full attention to accessibility for users with disabilities.

Domain Reorganization – The network domain consolidation project was completed over the summer. Now users belong to a single BC network. For WiFi access all users should select “Baruch” as the WiFi network. The other formerly used SSIDs (Baruch-WiFi, Baruch-Facstaff, and Baruch-Students) will disappear on October 10. Also on that date the WiFi network used for conferences will be renamed “Baruch-Events”.

Open Educational Resources (OER)

BCTC is recruiting a full-time, permanent staff member in the instructional services unit to support faculty use of open educational resources. The position reports to Kevin Wolff, our instructional technologist. The OER grant initiative provided by CUNY Central and managed at Baruch by the Center for Teaching & Learning will provide a solid foundation on which to build a long-term commitment to using OER and achieving zero textbook-cost in courses.

Office of Institutional Research

Andrew Wallace joined the Office of Institutional Research as Associate Director in July. Dr. Wallace holds three degrees: BFA in Photography (New York University), MA in Sociology (University of New Orleans), and PhD in Sociology (City University of New York). From November 2014 until his arrival at Baruch Dr. Wallace had been a Research Analyst in the CUNY Office of Policy Research, which works to increase retention and graduation rates through research using internal and external data sources. For three years he also served as Co-Director of The Social Justice Sexuality Project.